You can check your Balance by calling their Customer Service number: 0800 636262 Press Option 3 – Gift cards. Followed by Option 2 - Balance checker. To obtain your balance you will be asked to enter your card number followed by # along with the PIN which can be revealed by scratching the panel.

Please note that it is no longer possible to check Sainsbury’s gift card balance’s on line. Your balance will be printed on your receipt after use. You can also get a balance check at the till.

Can be used in store
Expires after 2 years of Inactivity
Maximum load £2000
Please enter 10 digit code to activate card

1. Sainsbury’s Gift Cards can be used in any Sainsbury’s stores within the United Kingdom.
2. The balance of a Sainsbury’s Gift Card, can be used for in-store purchases in full or part payment (excluding third party concessions or products, Petrol and Lottery tickets) at any time.
3. Gift Cards cannot be returned or refunded, except in accordance with your legal rights.
4. Please protect your Gift Card and treat it as cash. Sainsbury’s cannot be held liable for lost/stolen Gift Cards or any credit amounts on such cards.
5. Payment for transactions may only take place at the check-out when the card is presented.
6. The face value amount of and Sainsbury’s Gift Voucher can be used for in-store purchases in full or part payment at any time.
7. If the amount of the purchase is greater than the available balance on the Card you may pay the difference.
8. The purchase of certain products and services using the Card are subject to age requirements specified by law. We are not permitted by law to supply these products or services to individuals who do not satisfy these age requirements and, if you are underage, you must not attempt to use the Card to purchase these products or services.
9. You may not resell Cards to a third party.
10. The gift card is not a cheque guarantee, credit or charge card
11. No change will be given but any remaining balance may be used for future purchases
12. Cards and vouchers can only be used in store.
13. In the event that a gift card is inactive for a consecutive period of 24 months (balance enquiries do not count) the card will automatically expire and the remaining balance will be cancelled.
14. If you want to view full terms and conditions or to find out more and to check your balance visit www.sainsburys.co.uk
15. Sainsbury’s reserve the right to amend the Terms and Conditions that apply or discontinue the card at any time. Any notification of such change will be displayed at the Customer Service Desk in all Sainsbury’s Stores.
16. Please enter the 10 digit code on the bottom right of the card to activate and load.