

Gift Cards

The Gift Card is not a cheque guarantee, credit or charge card.

Gift Cards can be activated with a minimum value of £5 or €5 and have a maximum value limit of £1000 or €1000. Gift Cards can be topped up in stores to the maximum value limit.

Gift Cards are only redeemable for merchandise in House of Fraser stores in the United Kingdom and Ireland and online at www.houseoffraser.co.uk Gift Cards cannot be used to purchase large kitchen appliances or Montgomery made to measure curtains, accessories and fabrics online.

Gift Cards cannot be used to purchase Gift Cards, Gift Vouchers or financial services.

Gift Cards cannot be used for telephone or mail order purchases.

Gift Cards cannot be exchanged for cash or used as payment on Recognition Card accounts.

No change will be given but the balance may be applied to future purchases.

Temporary Recognition Cards may not be used to activate or top up a Gift Card.

The Gift Card will expire 24 months from date of last load, e.g. card activation, top up or refund. At expiry, any remaining balance will be lost.

Gift Cards cannot be returned or refunded, except in accordance with your legal rights.

Please protect your Gift Card and treat it as cash. House of Fraser cannot be held liable for Gift Cards which, once activated, are subsequently lost, stolen or damaged.

If any product purchased with a Gift Card is exchanged or refunded, any money owing will be added to the balance on the Gift Card.

Customers must present the Gift Card in order to make purchases in store.

House of Fraser reserves the right to refuse to accept a Gift Card which it deems to have been tampered with, duplicated, damaged or which otherwise is suspected to be affected from fraud.

Where Gift Cards have been used as tender for an online order (whether in whole or in part), any item that is returned within that order will be refunded first in eVouchers to the same value that was originally spent in Gift Cards. Any remaining balance will then be refunded to the payment card (if used).

House of Fraser reserves the right to change any of these terms and conditions from time to time without notice and to take appropriate action including cancellation of the card if, at its discretion, it deems such action necessary (e.g. to change the scope of the Gift Card service, notify of the service's withdrawal or in the event of circumstances beyond its control).

Gift Cards are issued by us

ENTER 10 DIGIT CODE TO ACTIVATE