



# CINEWORLD

## Terms & Conditions

Please check where these can be redeemed before purchase as well as local Covid restrictions as these products cannot be refunded.

**BEFORE YOU ORDER YOUR TICKETS CHECK WHERE THEY CAN BE USED:**

### Group 1 Tickets

Can be only be used at 14 locations. Check before you order as this ticket CANNOT be refunded.

Can be used at the following Aberdeen, Aberdeen Union Square, Aldershot, Bedford, Bolton, Bradford, Bristol, Cardiff, Hull, Newport Friars Walk, Plymouth, Runcorn, Stoke on Trent, Weymouth

### Group 2 Tickets

Can be only be used at 69 locations. Check before you order as this ticket CANNOT be refunded.

Can be used at the following: Ashton Under Lyne, Birmingham Broad Street, Boldon, Bracknell, Brighton, Broughton, Burton on Trent, Bury St Edmunds, Castleford, Chesterfield, Chichester, Dalton Park, Didcot, Didsbury, Dover, Dundee, Eastbourne, Edinburgh, Ely, Falkirk, Feltham, Glasgow Park Head, Glasgow Renfrew St, Glasgow Silverburn, Gloucester Quay, Harlow Harvey Centre, Harlow Queensgate, Haverhill, High Wycombe, Hinkley, Huntingdon, Ilford, Ipswich, Isle of Wight, Jersey, Leeds, Leigh, Llandudno, Loughborough, Luton, Middlesbrough, Newcastle, Newport Spytty Park, Northampton, Nottingham, Poole, Rochester, Rugby, Sheffield, Shrewsbury, Solihull, Speke, St Helens, St Neots, Swindon Regents Circus, Seindon Shaw Ridge, Telford, Wakefield, Warrington, Watford, West India Quay, Weston Super Mare, Whiteley, Witney, Wolverhampton, Wood Green, Yate, Yeovil, York

## Group 3 Tickets

Can be only be used at 15 locations. Check before you order as this ticket CANNOT be refunded.

Basildon, Bexley Heath, Birmingham NEC, Braintree, Cheltenham, Crawley, Enfield, Greenwich O2, Hemel Hempstead, Milton Keynes, Rushden Lakes, South Ruislip, Stevenage, Wandsworth, Wembley

1. Each Cineworld eCode may be exchanged for one ticket for any standard performance (excluding Alternative Content, D-Box, Special Advance Screenings, VIP Boxes or IMAX) and can be redeemed directly at the box office free of charge or used to pre book tickets online at [www.cineworld.co.uk](http://www.cineworld.co.uk), please note bookings made online are subject to a booking/processing fee per person for whom a seat is booked (full terms and conditions apply please see below for details).  
Your ticket cannot be refunded.
2. Valid at any participating Cineworld Cinema in the UK and Ireland excluding Cineworld Leicester Square, Picture House cinemas and The Screening Rooms Cheltenham (the list of cinemas is subject to change, always check movie screening times and availability before travelling); excluding occasions where the cinema has been hired for special performances.
3. Subject to availability; uplift charges for 3D, D-Box, IMAX, Super Screen, event cinema, if applicable, are payable; not valid for Alternative Content, Special Unlimited Screenings, Special Advance Screenings, VIP/premium seating.
4. eCodes cannot be used to purchase tickets via the telephone booking line, they must be redeemed directly at the box office in person or online (see user instructions point 9)
5. When booking online using eCodes (i) debit/credit card information must be provided (for processing purposes) and (ii) a booking/processing fee per person for whom a seat is booked will apply (full terms and conditions available at Customers who do not wish to pay the fee can exchange their eCodes for tickets in person at the cinema.
6. Each eCode is redeemed when entered at [www.cineworld.co.uk](http://www.cineworld.co.uk) and booking confirmed, eCodes will be deemed invalid at this point and will not be refunded or replaced.
7. Proof of age may be required to see certain films
8. Cineworld cinemas reserve the right to refuse admission, the manager's decisions is final.
9. **Please check the expiry date on this product and ensure that you use it before this date as these products cannot be refunded. Please note that there is a £0.70 booking charge when booking online.**
10. Cineworld eCode user instructions:

11. To redeem Cineworld eCodes in cinema simply present your eCode to a member of staff at the box office or concession counter who will exchange it for a cinema ticket to your chosen film.
12. To redeem Cineworld eCodes online:
13. Go to [www.cineworld.co.uk](http://www.cineworld.co.uk)
14. Select the cinema, film, date and time you wish to book for.
15. Enter your first eCode in the "Got a ticket voucher code or CEA carer card?" Enter an additional eCode for each additional ticket you wish to book.
16. Select the number of additional tickets you wish to purchase in the same transaction if you do not have enough eCodes to complete your booking.
17. A booking/processing fee per person for whom a seat is booked will be applied to your booking.
18. Complete the rest of the booking process as instructed.
19. Your tickets will be available for collection at your chosen cinema as soon as the booking has been confirmed, and remain available until the start of the selected performance. Simply take the same debit/credit card used to book your tickets, or the unique booking reference on your order confirmation, to collect your tickets from one of the ATMs (collection terminal) situated at the cinema or direct from the box office or concession counter. To make the most of your booking, we suggest that you collect your tickets 20 minutes before the performance commences. Tickets not collected 10 minutes after the performance time has started will be cancelled and are non-refundable.

## General Terms & Conditions

Each eCode may be exchanged for one ticket for any standard performance according to your selection – 2D for 2D performances only, 3D for either 3D or 2D performances, Adult for Adult entry, Child for Child entry only.

1. Please keep these eCodes in a safe place, they are not replaceable if lost or stolen.
2. Please note that eCodes may only be used once, attempts to use the same eCode on separate occasions will not be successful.
3. eCodes are not transferable, may not be resold and cannot be exchanged wholly or partly for cash.
4. eCodes cannot be used in conjunction with any other offer.
5. Unused, expired and redeemed eCodes cannot be refunded or returned.

eCodes are subject to Cineworld Cinemas standard terms & conditions and cannot be used towards any discounts or promotional offers.

***Please check your local cinema prices before ordering. Please check the expiry date on the ticket and ensure that you use the ticket before this date as these products cannot be refunded.***